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Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Re: Application No: 10/741,797 Examiner: Rexford N. Barnie
Applicant(s): Thomas E. Creamer, Peeyush Group Art Unit: 2643
Jaiswal, Victor S. Moore and Scott
L. Winters
Filing Date: 12/19/2003
Entitled: SUBSCRIBER SERVICE MANAGEMENT
Attorney Docket No. BOC920030111US1 (1082-15U)

Certificate of Mailing (37 C.F.R. 1.8(a))

I hereby certify that this correspondence is being deposited with the United States Postal Service Post Office as first-class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date set forth below.

April 25, 2005

Peggy Shock

Date of Signature and Mail Deposit

Name of Person Signing

Signature

Sir:

Transmitted herewith is a Reply to the Office Action mailed January 25, 2005.

The following checked items are applicable:

☐ _____ sheets of formal drawings, FIGS. _____.

☐ A Terminal Disclaimer to Obviate a Double Patenting Rejection Over a Prior Patent is herewith enclosed, as well as the small-entity terminal disclaimer fee of \$65.00.

☐ A Petition for Extension of Time and the small-entity extension fee of \$60.00 for filing a response within the first month is herewith enclosed.

☐ Copy of Notice of Change of Correspondence Address is enclosed.

CLAIMS AFTER AMENDMENT:	MINUS PRIOR PAID CLAIMS:	EQUALS PRESENT EXTRA CLAIMS:	RATE:	ADDITIONAL FEE:
Independent: 3	13	0	x \$ 200.00 =	\$ 0
Total: 13	3	0	x \$ 50.00 =	\$ 0
Multiple Dependent Claims (1st presentation)			+ \$ 360.00=	\$ 0
SUBTOTAL ADDITIONAL FEE				\$ 0
Small Entity filing, divide by 2.				\$ 0
TOTAL ADDITIONAL FEE				\$ 0

☐ The fee has been calculated above; enclosed is a check in the amount of \$

☒ A self-addressed, stamped postcard for verification and receipt is enclosed.

☒ The Commissioner is hereby authorized to credit overpayments or charge payment of any additional fees associated with this communication to Deposit Account No. 502104.

Date: April 25, 2005

Attorney of Record: Steven M. Greenberg
Registration No: 44,725
Customer No.: 46322



PATENT

Certificate of Mailing (37 C.F.R. 1.8(a))

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first-class mail in an envelope addressed to: Mail Stop Non-Fee Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date set forth below.

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April 25, 2005

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial Number: 10/741,797
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Applicant(s): Thomas E. Creamer, et al
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Examiner: Barnie, Rexford N.
Group Art Unit: 2643
Attorney Docket No.: BOC920030111US1 (1082-15U)

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AMENDMENT

Sir:

In response to the Non-Final Official Action mailed January 25, 2005, Applicants hereby submit the following remarks and request for reconsideration.